

Approved 08/17/10

Assessment Team:

Charge:

The Assessment team is charged with planning and implementing an assessment program, positioning the Libraries to become a user-centered, data influenced organization. Through conducting and reporting on assessments of library services and resources, the team provides relevant stakeholders information targeted toward advancing University and Libraries strategic goals and priorities.

Specifically, the group will:

- Create and manage an overall assessment plan for the WSU Libraries
- Undertake and coordinate assessments, surveys, etc. aimed at measuring the quality of our services and collections and the needs, and expectations of our clientele, effectiveness and efficiency of our operations, success in meeting unit and university goals and other appropriate topics
- Ensure assessments are undertaken in accordance with University regulations
- Report the results of said assessments to the Libraries and relevant stakeholders as appropriate
- Make or recommend changes based on assessments and ensure that they are completed.
- Coordinate WSU's participation in national and regional library assessments of services and collections.
- Provide a repository for the results of assessments done by WSU Libraries groups
- Provide information and training sessions related to assessment
- Disseminate information on assessment initiatives